

OVERVIEW

**STREAMLINED PORTLAND POLICE
ACCOUNTABILITY PROCESS**

I. OVERVIEW OF PROPOSED PROCESS

A. Intake

- Revised and streamlined complaint intake process (also commendations):
 - Simplify process and provide numerous avenues to lodge complaints/commendations with City:
 - IPR
 - IA
 - Bureau precincts
 - Street Officers
 - Mayor's Office
 - All complaints will be received and processed for investigation.
 - Initial review of complaint at intake will determine how it will be investigated:
 - Formal investigation by IPR
 - Formal investigation by IA
 - Supervisory investigation and resolution with complainant for lower level complaints that won't lead to formal discipline (e.g. rudeness, failure to take a report, etc.)

B. Investigation

- All complaints will be investigated.
- Outright dismissal only for very limited reasons:
 - No jurisdiction (e.g. not a Portland Police Officer).
 - No basis in fact (e.g. event did not occur).
 - Complainant unavailable.
 - No possible violation of Police Bureau policy.

C. Consolidated Review Board

- 4) Officer's RU manager (commander)
 - 5) Officer's Assistant Chief
- d) Complainant would have direct role in the findings and recommended discipline process (no role in the process under current system):
- (1) Review the findings issued by the officer's RU Manager.
 - (a) If complainant doesn't agree with RU Manager's findings, complainant can controvert and refer case to the Review Board.
 - (2) Make presentation to the Review Board before the Board votes on findings and any recommended discipline.
- e) Under Consolidated Board, CRC members on the Board would review and vote on every case that currently goes to the Police Review Board (i.e. they won't just hear appeals as they do now), including all officer involved shooting and in-custody death cases.
- f) No appeal to CRC of individual officer discipline.
- g) CRC would retain all of its functions under the Code other than review of appeals of individual officer discipline, including review of investigations, policy review and policy recommendations.
- h) Plusses:
- (1) More Community Member and CRC involvement in more cases, including officer involved shooting and in-custody death cases.
 - (2) Majority of voting members on Board will be IPR/Community Members (4 out of 7 voting members).
 - (3) Complainant will have input into the review process at an earlier and more impactful stage:
 - a) Will have ability to review RU Manager's proposed findings and request review by the Consolidated Review Board.
 - b) Can address the Board directly before the Board makes recommendations to the Chief regarding findings and proposed discipline and any training or other recommendations.

OVERVIEW

CRC RESPONSIBILITIES

CURRENT SYSTEM

1. Schedule and conduct at least four meetings per year
2. **Gather community concerns.** Participate in community meetings to hear concerns about police services
3. **Recommend policy changes.** Evaluate complaint, investigative practices and other information to make policy recommendations to Police Chief, IPR Director and Council to prevent and rectify patterns of problems
4. **Advise on operations.** Review methods for handling complaints and advise on criteria for dismissal, mediation and investigation
5. **Can conduct audits of closed investigations**
6. **Outreach to public.** Advise and assist IPR Director to disseminate information about IPR and CRC activities to organizations in the community, present reports to Council
7. **Create other committees.** Create special purpose subcommittees or committees including other citizens to address particular short-term issues and needs
8. **Hear discipline appeals.** Hold hearings of complainant or member appeals, referral to City Council, publicly report findings, conclusions and recommendations, except for officer involved shootings/in-custody death cases.

PROPOSED SYSTEM

1. Schedule and conduct at least four meetings per year
2. **Gather community concerns.** Participate in community meetings to hear concerns about police services
3. **Recommend policy changes.** Evaluate complaint, investigative practices and other information to make policy recommendations to Police Chief, IPR Director and Council to prevent and rectify patterns of problems. Can conduct audits of closed investigations.
4. **Advise on operations.** Review methods for handling complaints and advise on criteria for dismissal, mediation and investigation
5. **Can conduct audits of closed investigations**
6. **Outreach to public.** Advise and assist IPR Director to disseminate information about IPR and CRC activities to organizations in the community, present reports to Council
7. **Create other committees.** Create special purpose subcommittees or committees including other citizens to address particular short-term issues and needs
8. **Participate as voting member on all Review Boards.** Make recommendations to Police Chief re policy violations and possible discipline. Participate in all discipline cases and all officer involved shooting and in-custody death cases.