

# OREGON STATE HOSPITAL

PORTLAND – SALEM

## POLICIES AND PROCEDURES

## EXECUTIVE SUMMARY

POINT PERSON: BARB PFALTZGRAFF

DATE: 2/7/12

OSH POLICY NUMBER & TITLE: 4.015, RETAIL SERVICES FOR PATIENTS

### PURPOSE OF THIS POLICY:

To establish practices and standards for services that provide patients access to items for general use.

### SUBSTANTIAL CONTENT CHANGES (EXCLUDING "HOUSEKEEPING" CHANGES):

Title change from "Canteens and Canteen Operations," to "Retail Services for Patients"

### REFERENCE CHANGES (ORS, OAR, TJC, CMS, OTHER):

N/A

### LOCATION OF POLICY:

OSH Policy and Procedure Manual, Section 4