

OREGON STATE HOSPITAL

PORTLAND – SALEM

POLICIES AND PROCEDURES

EXECUTIVE SUMMARY

POINT PERSON: NANCY STEPHEN, DIRECTOR OF EDD

DATE: 2/21/12

OSH POLICY NUMBER & TITLE: 1.012, ALTERNATE FORMATS FOR INTERPERSONAL COMMUNICATIONS

PURPOSE OF THIS POLICY:

This OSH policy was replaced by two DHS/OHA policies.

The policies describe the processes to use to request and secure alternate communication formats for patients. This may include formats such as materials in different languages, Braille, or sign language. Patients' rights bulletins boards on each unit also explain how to request and secure materials in alternate formats for patients.

SUBSTANTIAL CONTENT CHANGES (EXCLUDING "HOUSEKEEPING" CHANGES):

OSH adopted DHA/OHA Policy DHS-010-005, Non-Discrimination on the Basis of Disability for Programs, Services, and Activities; and DHS/OHA Policy DHS-101-005-03, Alternate Formats for Interpersonal Communications.

REFERENCE CHANGES (ORS, OAR, TJC, CMS, OTHER):

DHA/OHA Policy DHS-010-005; DHS/OHA Policy DHS-101-005-03

LOCATION OF POLICY:

Section 1 Administration of the OSH Policy and Procedure Manual