

Statement from Robert Minor
November 17, 2016

Ms. Fussel and Members of the Oregon Health Authority, my name is Rob Minor, I am Vice President of Development of the Behavioral Health Division for UHS. I have proudly worked for UHS for over 13 years, and have been a part of developing or acquiring over 120 behavioral health hospitals.

I have had the privilege of working on the development of the Willamette Valley Behavioral Health Facility in Wilsonville from its inception. After a careful analysis of the data provided by the Oregon Department of Health and input from Cedar Hills Hospital, we project need to be 132 inpatient beds. We see this new operation and the opportunity to collaborate with Cedar Hills Hospital in Beaverton which is just 15 miles away, as a significant step forward to meeting the mental health needs of the citizens in this area. After several trips to the area to identify an appropriate site, we were able to secure a location and then work with the City of Wilsonville on the extensive site entitlement process. This has been a 3 ½ year journey and we would not be here today without the cooperation and support of many individuals and agencies.

UHS is very excited about being part of the Wilsonville community and helping to address the behavioral health needs of its residents and the surrounding communities. We also look forward to being a good citizen, a stable employer and advocate for the mentally ill. Throughout the country, and here in Oregon, our facilities and employees are active in the communities in which we are privileged to serve. Every UHS facility does more than provide mental health care; each is also an integral community partner working with neighborhood schools, police departments, public health clinics, hospitals and other stakeholders. We seek to meet needs on a local level by identifying opportunities to support those issues important to a community such as sponsoring programs for educators on topics like suicide awareness and prevention, and supporting Mental Health First Aid trainings.

The need for inpatient behavioral health services in this region is critical, and while our new facility will help address this issue, it will not be enough to solve the problem. UHS believes that by working closely with acute medical providers and coordinating care with community providers, we can help move behavioral patients out of emergency departments into an appropriate treatment environment. We believe that this hospital, like Cedar Hills, will become an integral part of the medical continuum of this community, ensuring that those in need are given the care they need and deserve.

I would like to share some information about UHS. UHS is one of the largest and most respected hospital management companies in the United States. During our almost 40 year history, we continually strive to provide compassionate care that is grounded in human interaction and patient engagement. The company owns and operates more than 245 acute care and behavioral health facilities, as well as surgery centers, in 37 states, Washington DC, Puerto Rico, the Virgin Islands, and the United Kingdom. The Behavioral Division, with more than 220 facilities of all acuity levels, and with upwards of 22,000 beds in service, has cared for more than 450,000 patients, representing over 5.8 million days in 2015 alone. Each day more than 70,000 dedicated employees strive to meet the needs of our patients, and provide support to their families and loved ones. We never lose sight of the fact that we provide care and comfort to people at one of the most vulnerable times in their lives and need do so in a respectful and dignified treatment setting. The Joint Commission, through its rigorous accreditation and quality assessment procedures, has established UHS as an industry leader. Over the past 4 years, 83 total UHS facilities (including 69 Behavioral Health) were designated *Top Performers in Key Quality Measures* by The Joint Commission. This recognition is awarded to hospitals that “attain excellence on accountability measure performance” as a result of evidence-based clinical processes.

Of this group of 83 high achievers, 9 facilities have been honored for 4 years in a row, 12 recognized for 3 consecutive years, 9 honored for the second consecutive year, and 16 facilities are joining The Joint Commission listing. The Top Performer Program recognizes hospitals for improving performance through evidence-based interventions that increase the chances of healthy outcomes for patients. Inpatient psychiatric service measures must utilize individual monitoring, a variety of anti-psychotic medications, restraint, seclusion reductions and continuing care plans. The Top Performers must achieve cumulative performance grades of 95 percent or higher across all reported accountability measures for at least 30 eligible cases, and at least one core measure set with a composite rating of 95% or higher. Achieving this score means a hospital has provided evidence-based practice 95 times out of 100 opportunities.

The percentage of UHS behavioral health facilities recognized as Top Performers over the past 4 years is more than double that of our competitors. Last year, 75 of our behavioral facilities underwent multi-day, on-site Joint Commission survey with a 100% success rate for re-accreditation. We have never had a facility fail an assessment. All of our acute behavioral facilities are Joint Commission accredited. In addition to strong performance on evidence-based, industry wide clinical quality metrics, UHS' patients in our behavioral health division also consistently report high levels of satisfaction with the care they receive at UHS facilities.

UHS facilities also greatly exceed the national average in HBIPS (Hospital-Based Inpatient Psychiatric Services) core measure scores. HBIPS is a measurement of protocols at inpatient psychiatric hospitals that affect the course of a patients' hospitalization. The measures are evidence-based and have a direct impact on the quality of care provided. An analysis of recently published 2014 clinical data from CMS' Hospital Compare site extrapolated from the Inpatient Psychiatric Facility Quality Reporting Program (IPFQR) used by over 1,500 behavioral health hospitals across the U.S. reveals that 91.4% of UHS Behavioral Health facilities outperformed the national average for all 7 clinical indicators.

Last year our patient satisfaction grand mean score, on a 1 to 5 scale, was 4.5, with a 70% return rate. Our patient satisfaction scores have gone up every year over the past five years, and our behavioral health patient satisfaction scores have increased every year over the past seven years. In addition, these surveys illustrate a substantial increase in patient satisfaction scores at facilities UHS acquired from previous owners.

UHS is committed, on both a local and a national level, to raising awareness about mental health and addiction issues and replacing stigma with hope. We are proud of our work with our corporate citizenship partners in transforming healthcare delivery, educating the public and advocating for equal care.

UHS is both a corporate and local support of the National Alliance on Mental Illness (NAMI). As a corporate sponsor, we have been instrumental in the development and roll out of NAMI Homefront, a unique educational program designed for families, caregivers and friends of military service members and veterans with mental health conditions. Originally piloted in 6 states, the program has expanded to 23 states with 244 teachers including a chapter in Oregon. 2016. In addition to the state-based programs, an online version of the training was piloted in mid-2015 and graduated 24 people representing New York, Ohio, Oregon, South Carolina and Texas.

As a national partner with the National Action Alliance for Suicide Prevention, we remain committed to suicide prevention and to changing the public conversation around this important topic. As part of the Zero Suicide initiative, UHS hospitals are serving as pilot sites to address suicide safe care in healthcare and psychiatric facilities.

Those outside the healthcare industry also recognize UHS. Fortune Magazine, in the last of the 500 "World's Most Admired Companies" listed UHS among the top 350, and #2 in the healthcare category. Additionally, UHS was named among the 135 "Most Honored Companies," ranking near the top of the "All-American Executive Teams" for our corporate leadership and investor relations by Institutional Investor, LLC. Finally, UHS was ranked 290 on the 2015 Fortune 500 list of America's largest corporations for the 13th time since 2003.

Based on the information just presented, UHS has the economic capacity to build this state of the art facility, to properly and efficiently staff with qualified healthcare professionals, to be contributing member of community and, most importantly, to provide compassionate and quality acute behavioral healthcare to the residents of Wilsonville.

I respectfully request that the Board approve our application for a Certificate of Need for this hospital.

Thank you.